

Dear Parent/Legal Guardian,

Online counselling services are now available through GSACRD. If you have not previously accessed services, a Consent Form is attached. If you have previously signed a Consent to Counselling form, NEW consent will be required.

Students are able to make a counselling appointment with me via my Google Calendar appointment page found at this [link](#).

A summary of what online counselling consists of is found below.

1. Parent/guardian consent is required, even if you previously signed consent for your child to work with the school counsellor as this is a “new” platform to provide service.
2. Counselling remains a voluntary service; a parent/guardian or student may decline or stop service at any time.
3. Although provisions are made to ensure confidentiality, no online communication is guaranteed to be fully secure.
4. You will receive an email from Greater St. Albert Catholic Schools to set up your child's OnCall account.
5. Follow the prompts to create your account.
6. The student logs in 10 minutes before the appointment to join the call.

If you have any questions along the way OnCall has a great support team who is always available to help. You can contact them by e-mailing support@oncallhealth.ca or calling (888) 687-9288 ext. 1. Their online support forum also contains useful guides and videos. You can access it by clicking [here](#).

Sincerely,

Gillian Brinston-Kurschat

ESSMY/EMP